**Notes:**

Can we consider adding this NEW COVID page into the master navigation under “VISIT”? Open to what is feasible, if FULL banner is not possible.

Images and mockup for this landing page are provided with this file.

COVID-19 OPENING INFORMATION

We are excited to welcome visitors to America’s Army Museum! The Museum staff has developed a comprehensive plan to protect the health of our visitors, staff, volunteers and collections. Following the state recommendations and additional guidance from the Army’s Public Health Center, we are committed to ensuring a safe and first-rate visitor experience. Please take a moment to review the special information regarding opening as you plan your visit.

**The enhanced health and safety protocols we have put in place include:**

**Free Timed-Entry Tickets Required -** For your safety, we are using a timed-entry ticketing system to manage the number of visitors entering the Museum. You may request up to 5 tickets per visit. Please do not arrive prior to your ticket time. “Walk-up” tickets are not available. Late arrivals may enter as space permits.

**Health Monitoring-** If you feel unwell, are experiencing symptoms of COVID-19, or have had known exposure to the virus, we welcome your visit at a different time. If you are at increased risk of severe illness, you may also want to consider staying home.

**Wear a Face Covering-** Face Coverings or Masks are required for the safety of all. Visitors, ages 2 and older, staff, and volunteers must wear a mask when on the Museum Campus. Face coverings are required to cover the nose and mouth, be secured with ties or ear loops, and fit snugly against your face. Masks with valves are not permitted. Exceptions may be made for those with medical conditions and/or sensory issues.

**Social Distancing-** Managing visitor capacity allows visitors to enjoy the galleries with the space to physically distance from others not in their group. We ask that you please follow the social distance markers posted in areas that may become more crowded, such as the Welcome Desk, Museum Café and Store.

**Wash Your Hands**- Please wash your hands frequently with soap and water or utilize the hand sanitizing stations throughout the Museum.

**Interactive Features-** Free stylus pens are available for you to safely engage with interactives without compromising your experience. Some interactives will not be available.

**Plan Your Visit-** We recommend a visit of about two hours to ensure a quality visitor experience and to manage the movement of visitors throughout the Museum. You can prepare for your visit by downloading the **Museum Map**. **(Note: Museum Map Link Pending, in final design)**

Group tickets and guided tours are not available at this time.

As the newest history destination in the National Capital Region a safe and enjoyable visitor experience is our top priority.

**How WE are ready:**

* Managed Capacity
* Exceptional Air Quality, Circulation Practices
* Hand Sanitizing Stations throughout our Galleries
* Increased Cleaning of Public Areas
* Stylus Use for Touch-Friendly Interactives

**How YOU can be ready:**

* Reserve your tickets online. (Free timed-entry tickets are required)
* Plan to visit for approximately 2 hours.
* Sanitize hands regularly.
* Wear a face covering.
* Maintain 6’ distance from those not in your family.
* Do not visit if feeling unwell.

**Do you have questions or need help in planning your visit?** Please contact our customer service center at **(800) 506-2672** or email **customerservice@armyhistory.org**

*Please note, COVID-19 is an extremely contagious disease that is believed to mainly spread from person-to-person contact. People who show no symptoms can spread COVID-19 if they are infected and any interaction with the general public poses an elevated risk of being exposed to COVID-19.  
The Museum has implemented additional health and safety measures, but cannot guarantee that you will not be exposed to COVID-19 while on the Museum Campus.*

*While on the Museum Campus, you voluntarily assume all risks for yourself and minors in your custody and understand that you may be exposed to, or infected by, COVID-19.*

*You must follow all posted instructions, including directions to wear a face covering and to maintain physical distancing. The Museum reserves the right to ask those who do not follow the required precautions and other Museum policies to leave the Museum Campus.*